| Proces | Bentuk Sistem | 4.1 Understanding the organization and its conte | 4.2 Understanding the needs and expectations of | 4.3 Determining the scope of the quality management | 4.3.1 Determining the scope of the QMS supplem | 4.3.2 Customer specific requirements | 4.4 Quality management system and its process | 4.4.1.1 Conformance of products and processes | 4.4.1.2 Product safety | 5.1.1.1 Leadership and commitment general | 5.1.1.2 Customer focus | 5.1.1.3 Process owners | 5.1.2 Customer focus | 5.2.1 Establishing the quality policy | 5.2.2 Communicating the quality policy | 5.3 Organizational roles, responsibilities and aut | 5.3.1 Organizational roles, responsibilities and a | 5.3.2 Responsibility and authority for product a | 6.1 Actions to address risks and opportunities | 6.1.2.1 Risk analysis | 6.1.2.2 Preventive action | 6.1.2.3 Contingency plans | 6.2 Quality objectives and planning to achieve th | 6.2.1 Quality objectives and planning to achiev | 6.2.2 Planning of changes | 7.1.1 Resources-General | 7.1.2 People | 7.1.3 Infrastructure | 7.1.3.1 Plant, facility and equipment planning | 7.1.4 Environment for the operation of processe | 7.1.4.1 Environment for operation of processes- | 7.1.5.1 Monitoring and measuring resource-Gen | 7.1.5.1.1 Measurement system analysis | 7.1.5.2.1 Calibration/verification records | 7.1.5.3.1 Laboratory requirements-Internal labor | 7.1.5.3.2 Laboratory requirements-External labor | 7.1.6 Organizational knowledge | 7.2 Competence | 7.2.2 Competence-Supplemental | 7.2.2 Competence-On the job training | 7.2.3 Internal auditor competency | 7.2.4 Second party auditor competency | 7.3 Awareness | 7.3.1 Awareness-Supplemental | 7.3.2 Employee motivation and empowerment | 7.4.1 Communication-General | 7.5.1 Documentation Information-General | 7.5.1.1 Quality management system documentati | 7.5.3 Control of documented information | 7.5.3.2.1 Record retention | 7.5.3.2.2 Engineering specifications | 8.1 Operational planning and Control | 8.1.1 Operational planning and control-Suplemen | 8.1.2 Confidentiality | 8.2.1 Customer communication | 8.2.1.1 Customer communication-Supplemental | 8.2.2 Determining the requirements for products | 8.2.2.1 Determining the requirements for produc | 8.2.2.1.1 Product design requirements | 8.2.2.1.2 Customer designated special characteri | 8.2.2.1.3 Organization manufacturing feasibility | 8.2.2.4 Changes to requirements for products and | 8.3.1 Design and development planning | 8.3.2 Design and development planning | 8.3.2.1 Design and development planning-Suppl | 8.3.2.2 Product design process | 8.3.2.2.1 Development of parts with embedded | 8.3.3 Design and development inputs | 8.3.3.1 Product design inputs | 8.3.3.2 Manufacturing process design input | 8.3.3.3 Special characteristics | 8.3.4 Design and development controls | 8.3.4.1 Monitoring | 8.3.4.2 Supplier development validation | 8.3.4.3 Prototype programme | 8.3.4.4 Product approval process | 8.3.5 Design and development outputs | 8.3.5.1 Design and development outputs-Supple | 8.3.5.2 Manufacturing process design output | 8.3.6 Design and development changes | 8.3.6.1 Control of design and development changes-Suppl | 8.4.1.1 Control of externally provided processes, | 8.4.1.1 General-Supplemental | 8.4.1.2 Supplier selection process | 8.4.1.3 Customer directed sources | 8.4.2 Type and extent of control | 8.4.2.1 Type and extent of control-Supplemental | 8.4.2.2 Statutory and regulatory requirements | 8.4.2.3 Supplier development, performance review | 8.4.2.3.1 Automotive product related software or | 8.4.2.4 Second party audits | 8.4.2.4.1 Second party audits | 8.4.2.5 Supplier monitoring | 8.4.2.5 Supplier development | 8.4.3 Information for external providers | 8.4.3.1 Information for external providers | 8.5.1 Control of production and service provisio | 8.5.1.1 Control plan | 8.5.1.2 Standardized work | 8.5.1.3 Verification of job set up | 8.5.1.4 Verification after shutdown | 8.5.1.5 Total productive maintenance | 8.5.1.6 Maintenance of production tooling and m | 8.5.1.7 Preventive maintenance | 8.5.2 Validation of processes for ability | 8.5.2.1 Identification and traceability-Supplemen | 8.5.3 Property belonging to external providers | 8.5.4 Preservation | 8.5.4.1 Preservation-Supplemental | 8.5.5 Post delivery activities | 8.5.5.1 Feedback of information from service | 8.5.6.1 Control of changes-Supplemental | 8.5.6 Control of changes | 8.5.6.1 Control of changes -Supplemental | 8.6.6.1.1 Temporary change of process controls | 8.6 Release of products and services | 8.6.1 Release of products and services-Suppleme | 8.6.2 Layout inspection and functional testing | 8.6.4 Qualification of acceptance of conformity, | 8.6.5 Statutory and regulatory conformity | 8.6.6 Acceptance criteria | 8.7 Control of nonconforming outputs | 8.7.1 Customer authorization for concessions | 8.7.1.2 Control of nonconforming product- custo | 8.7.1.3 Control of suspect product | 8.7.1.4 Control of reworked product | 8.7.1.5 Control of repaired product | 8.7.1.6 Customer notification | 8.7.1.7 Nonconforming product disposition | 9.1.1 Performance evaluation General | 9.1.1.1 Monitoring and measuring of manufactur | 9.1.1.2 Identification of statistical tools | 9.1.1.3 Application of statistical concepts | 9.1.2 Customer satisfaction | 9.1.2.1 Customer satisfaction-Supplemental | 9.1.3 Analysis and evaluation | 9.1.3.1 Prioritization | 9.2 Internal audit | 9.2.2.1 Internal audit programme | 9.2.2.2 Quality management system audit | 9.2.2.3 Manufacturing process audit | 9.2.2.4 Product audit | 9.3.1.1 Management review general | 9.3.1.1 Management review -Supplemental | 9.3.2.1 Management review inputs-Supplemental | 9.3.2.3 Management review outputs | 9.3.2.3.1 Management review outputs-Supplemen | 10.1 Improvement general | 10.2 Nonconformity and corrective action | 10.2.3 Problem solving | 10.2.4 Error proofing | 10.2.6 Warranty management systems | 10.2.6 Customer complaints and field failure rate | 10.3 Continual improvement | 10.3.1 Continual improvement-Supplemental |
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